

## Direct Commissioning Report for Bury Health & Wellbeing Board

### 1. Introduction

NHS England continues to directly commission the other primary care services, (dental, pharmaceutical and ophthalmic) and secondary care dental services on behalf of the population of Bury.

Previous reports have introduced these arrangements and provided background to the service provision across Bury. The following report provides update and additional information where this is available.

### 2. Primary Medical Services

Since April 2015, Bury Clinical Commissioning Group and NHS England entered into joint commissioning arrangements for GP Primary Medical Contracts. To this purpose, NHS England and Bury CCG have established a joint commissioning committee is a joint committee with the primary purpose of jointly commissioning primary medical services for the people of Bury.

Extended access to GP services continues across to be provided to the population of Bury under the Prime Minister's Challenge Fund arrangements.

### GP contracts

There are 33 practices in Bury, serving a registered population of 198,590 (as at 1<sup>st</sup> April 2015).

For the purposes of primary medical services, GP patient registrations are weighted under the Carr-Hill Formula, which attributes weighting according to a number of factors including age, demographic and local health need. The weighted population registered with Bury practices is 198,338.46

GP practices are contracted under national regulations for General Medical Services, Personal Medical Services and Alternative Provider Medical Services. The breakdown of contract types within Bury is as follows:

	Bury CCG
Number of GP practices	<b>33</b>
Number GMS contracts	<b>21</b>
Number PMS contracts	<b>10</b>
Number APMS contracts	<b>2</b>

There are 124 GP Performers (as at June 2015) operating within Bury.

There have been no contractual changes to Bury GP Practice contracts during the most recent period of April-June 2015.

## Quality & Outcomes Framework (QOF)

Achievement in the QOF for GPs is measured against 559 maximum points distributed across three domains:

- Clinical Domain which has 435 points
- Public Health Domain which has 27 points
- Public Health Additional Services Domain which has 97 points

Within 2014-15, all 33 practices achieved in excess of 80% of the total QOF, with the CCG average achievement being 537.08 points. However, 3 practices achieved less than 80% within the Additional Services domain and 1 practice achieved less than 80% of the Clinical Domain.

The national achievement has not yet been published to provide a benchmark for Bury's achievement.

## Friends and Family Test

The Friends and Family Test (FFT) was introduced to primary medical care services in December 2014. The most recent data available is for the period January-March 2015, during which all 33 practices reported, with 1,256 responses across Bury.

85% of patients recommended the practice.

## General Practice Workforce

Most recent workforce data for general practice is from returns presented in September 2014, when only 22 out of 33 practices submitted information.

The indication of this data regarding GP workforce is that there are:

	64.45 GP Practitioners per 100,000 population in Bury
compared with	66.5 GP Practitioners per 100,000 population nationally

Conversely, this means that Bury CC has an average of 1,551 patients per GP Practitioner, compared with 1,577 nationally.

It is planned that in future there shall be a GP practice workforce census undertaken biannually, providing more comprehensive and timely information.

## Contact Details

If you require more information around primary medical care services, please do not hesitate to contact the Greater Manchester Medical Team via email [england.gmpcs@nhs.net](mailto:england.gmpcs@nhs.net).

## 3. General Ophthalmic Services

There are currently 27 contracts delivering eye care services within Bury which are as follows:

<b>Optometrists Contracts</b>	<b>Bury</b>	<b>Greater Manchester</b>
Mandatory Contracts (GOS)	18	297
Additional (including mandatory) Contracts	9	84
Additional Contracts		*31
<b>Total:</b>	<b>27</b>	<b>410</b>

\*Greater Manchester additional contracts also include local area provision for domiciliary NHS eye sight tests.

There is nothing of note to add to information included in previous reports provided to the Board.

## Contact Details

If you require more information around community pharmacy and the contribution they can make, please do not hesitate to contact the Greater Manchester Optometry and Pharmacy Team via email [AGM.optometry-pharmacy@nhs.net](mailto:AGM.optometry-pharmacy@nhs.net) or telephone 0113 825 5162/5139/5270.

## 4. Community Pharmacy Services

There are currently 42 contracts providing pharmaceutical services within Bury which are as follows:

<b>Pharmacies:</b>	<b>Bury</b>	<b>Greater Manchester</b>
<b>Standard (40 hours)</b>	33	571
<b>100 hours</b>	5	98
<b>Distance Selling Pharmacy</b>	4	27
<b>Dispensing Appliance Contractors</b>	0	8
<b>Overall Opening Hours</b>	<b>Mon – Fri:</b> 0600 – 2359 <b>Sat:</b> 0600 - 2200 <b>Sun:</b> 0800 - 1800	<b>Mon – Sat:</b> 0000- 0000 <b>Sun:</b> 0600 - 2300

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## 5. Primary Dental Care Services

### Access to NHS Dental Services

Access to NHS Dental Services in Bury appears to have increased over the past three quarters. There has been a particular increase in children's access to services.

#### **Patients Accessing NHS Dental Services**

	Children	Adults	Total
30-Sep-14	29746	76612	106358
31-Dec-14	29703	76119	105822
31-Mar-15	29963	76454	106417

#### **% of Population Accessing NHS Dental Services**

	Children	Adults	Population
30-Sep-14	70.2%	53.1%	57.0%
31-Dec-14	70.1%	52.8%	56.7%
31-Mar-15	70.7%	53.0%	57.1%

(Bury population reference: Children=42,359 / Adult=144,168 / Total=186,527)

### Patient experience of NHS Dental Services

The national GP Patient Survey includes questions relating to patient experience of NHS Dental Services. The most recent survey results relate to the period January to March 2015. The following outcomes of this survey present the experience for people within Bury.

#### *Successful in getting an NHS dental appointment:*

95% of respondents who tried in the last 3 months were successful

This compares favourably to 92% of respondents who tried in the last 24 months

Of those patients who attempted to get an NHS appointment:

96% of those who approached a practice they had been to before were successful  
and 77% who approached a practice they had not been to before were successful

#### *Private dental services:*

Although there is no formal data available relating to the provision of private/independent provision of dental services, the survey provides an indication of access to these non-NHS services.

Of responders who have not tried to get an NHS dental appointment for themselves in the last 2 years:

21% (compared with 16% nationally) stayed with their dentist when the practice changed from NHS to private

18% (compared with 22% nationally) prefer to go to a private dentist

### Information for patients

#### **NHS Choices**

Patients who are seeking access to dental care are able to source information regarding local dental services from the NHS Choices website ([www.nhs.uk](http://www.nhs.uk)).

#### **Urgent Dental Care Services**

- Bury - Urgent In Hours Care (8.00am – 6.30pm) 0161 447 9898
- Bury - Urgent Out of Hours Care (6.30pm – 8.00am) 0161 763 8941

## **Community Dental Services**

- Pennine Care NHS Foundation Trust (Bury)

0161 447 9866

## **Secondary Care Dental Services**

District General Hospital provision of secondary care dental services is provided locally for Bury by Pennine Acute Hospital Trust. The Dental Hospital within Central Manchester Foundation Trust provides further specialist care, including tertiary care, for patients across Greater Manchester.

National performance of secondary care dental services is measured by Referral to Treatment waiting times for oral surgery services. Most recent data for Pennine Hospital report compliance against Referral to Treatment waiting times for oral surgery:

**Pennine Acute Hospital Data** published 11<sup>th</sup> June 2015:

- Patients waiting to start treatment at the end of April 2015  
96.8% of patients were waiting within 18 weeks (national standard = 92%)
- Patients who completed their pathway and started treatment during April 2015  
95.2% started admitted treatment that involved admission to hospital, e.g. inpatient appointments, within 18 weeks (national standard = 90%)  
97.3% started non-admitted treatment, e.g. outpatient appointments, within 18 weeks (national standard is 95%)

## **Contact Details**

If you require more information around Primary Care / Secondary Care Community Dental Care, please do not hesitate to contact the Greater Manchester Dental Team via email [england.gmdental@nhs.net](mailto:england.gmdental@nhs.net) or telephone 0113 825 5264 / 5231 / 5144.

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